

This study entitled: “The influence of working with others on the delivery of health services”-A case study of Bombo Military Hospital set out to determine the role of working with others on the delivery of health service –. The study objectives were; to establish the level of working with others in Bombo Military Hospital, to determine the level of health service delivery, to identify the link between working with others and health service delivery; identify other determinants of health service delivery.

A case study design was adopted and applied. A sample of 384 respondents including 100 key respondents were health workers at Bombo Military Hospital and 284 were patients after getting treatment at Bombo Military Hospital. Self-administered questionnaires and Focus Group Discussion (FGD) guides were used to collect of primary data. The study was a success.

The key findings were that: the level of working with others in hospital settings were significant in Uganda. Majority of the respondents noted that the duty roaster was more significant in improving the health service delivery. Preference for referrals to and from the hospitals Bombo Military Hospital work with was less significant.

In conclusion, the level of working with others had the potential to influence the preference of health service delivery evidenced by the fact that most health workers had easy access to a least one of the above mentioned health service delivery motivators. Emerging from the study, the following key recommendations emerged: Clarity; communication and trust ensuring that job description elevate interpersonal, departmental and facility practices of collaboration; that health workers’ Continuous Medical Education on the effects of lack of duty roasters, job description and government reinforcement the Standing Operational Procedures (SOP’s) improve on the leadership styles. In reflection the scope and complexity of the study, the following areas for further inquiry emerged usage of financial and material management, the records system, and CME’s

Key words: Leadership, health service delivery, hospital, military