

Palliative care refers to improvement of quality of life of patient and family members facing life threatening illness with the goal of provision of relief to pain and symptoms, adding life to days.

Community Volunteer Workers are individuals who willingly undertake tasks, utilize their skills and knowledge to benefit individuals/ patients and family members within the local communities, without expecting rewards of financial gain for the job done.

The purpose of this study was to establish the community volunteers workers' activities and the wellbeing of patients receiving palliative care services from Hospice Africa Uganda in Kampala within the 20 km radius.

A cross sectional descriptive research design was adopted for this study. The target population was patients and family members receiving palliative care services from the volunteers within the scope of the study seeking palliative care services from Hospice Africa Uganda in Kampala within the 20 km radius. Quantitative and qualitative data collection was done using face to face interviews.

320 respondents participated in the study and activities of the volunteers showed a strong relationship with the wellbeing of patients, which was measured in terms of socio-economical, health related and psychosocial aspects

The results revealed that volunteers have impact on the wellbeing of patients receiving palliative care services from Hospice Africa Uganda especially on the socio-economic, health related and psychosocial aspects of patient wellbeing. Community volunteer workers' activities contribute to the quality of wellbeing of the patient. Therefore, interventions are needed to improve activities carried out by volunteers so as to improve the socio-economic, health related and psychosocial wellbeing of the patient during the course of palliative care service delivery.